

## **NEW PRIME MINISTER IS WELL-WISHER OF THE PRIVATE SECURITY SECTOR**



The New Government under the dynamic leadership of Sh. Narendra Modi has assured the entire nation that it will usher a new era of Excellence in Governance. The Prime Minister well known for his commitments and ability to deliver will surely ensure that every aspect of the Governance is smarten up and well defined processes are placed in order so that designated officials take the decisions of the Governments to their logical conclusions. The major challenge before this government is to ensure community security and safety and this gives us a socially relevant professional agenda to support the law enforcement agencies at their

force multiplier to achieve this objective. We are in any case having been up skilling our work force to meet new challenges. The role of a Private Security Guard to act as EYES & EARS of the law enforcement organizations will become very critical and important. Ability to act as FIRST RESPONDERS will require implementation of well-structured training as per National Occupational Standards (NOS) and clarity in POST ORDERS. With more than 180 newly established Training Centers, 1600 Certified Trainers , 5 Assessment Bodies and availability of more than 2 lakh Trained and Certified Security Guards, surely we are now better placed to support any governmental initiative in Internal security and community safety.

We are so fortunate that the new Prime Minister is Pro Private Security Sector and have been promoting its growth in the State of Gujrat. He established Raksha Shakti University at Ahmedabad to impart specialized training to security guards and diploma courses in security Science and Management. CAPSI leadership was specially invited to be part of the ambitious project. He shared his vision when he addressed a conference organized by Raksha

## **NEW PRIME MINISTER..... Cont.**

Shakti University where he emphasized the role of Private Security in community security not only in India but in other countries as well. He motivates the Youth to acquire specialized security skills to seek lucrative career opportunities in foreign land where such professionals are much in demand.

We are submitting a sectoral agenda to the Hon'ble Prime Minister Sh. Narendra Modi and Hon'ble Sh. Raj Nath Singh, Home Minister to explain our wider role in employment generation and community security. We are sure that issues related to taxation, amendments in the PSARA Act, re-categorizing the status of Private Security Guard and better wages will surely be addressed by the Modi Government.

## **GURGAON POLICE & CAPSI TO LAUNCH CITIZEN SECURITY PROJECT**



पुलिस आयुक्त कार्यालय में सिक्योरिटी एजेंसी के प्रतिनिधियों की बैठक करते पुलिस आयुक्त आलोक मिश्रा। साथ में संयुक्त पुलिस आयुक्त भारती अरोड़ा।

On 20th May, Gurgaon Police Commissioner chaired a meeting with 100 Private Security Agencies operating in Gurgaon in which he

instructed all non-licensees companies to apply for license with arrangements for Training & should be part of a Security Association. The meeting was attended by Kunwar Vikram Singh, Chairman CAPSI, Mr. Anil Puri, Vice Chairman CAPSI, Capt. Kuldeep Singh, Vice Chairman and Mr. Vishal Sawara, Haryana State Chapter Chairman.

City Police seeking help from CAPSI to check rising crime in the city and to control this by employing trained guards having certificate from recognized centres. It was decided that all Security Guards must undergo 160-hour training from PSAR-recognized training institute.

Mr. Alok Mittal, the Commissioner of Police directed the owners to ensure the verification of the guards and their arms licenses before hiring them. They have given ultimatum to the private security agencies to submit the names of trained guards within 60 days.

“We will reward the Guards and give Appreciation letters for their good job done in favor of prevention of Crime” said Ms. Bharti Arora, IPS, and Joint Commissioner of Police.

Kunwar Vikram Singh assured total support to Gurgaon Police. He offered the services of more than 3.5 lakh security guards deployed in Gurgaon to act as “Eyes & Ears” of the Police. He said that these guards can provide actionable intelligence to the designated police officers through nodal officer deputed by the security agency. He further said that Security Sector Skill Development Council has been conducting training courses for security guards as per the National Occupational Standards(NOS) through its network of 160 training centres.

“The Security environment can be greatly enhanced If only agencies with licenses are allowed to operate and only trained guards are deployed. This can happen only with the combined efforts of Police and the Private Security Agencies” said Vishal Swara, the chairman of Haryana Chapter, CAPSI.

“The owners of the Security Agencies will be held responsible for any mishap” said Vidyarthi, Deputy Commissioner

## **2<sup>nd</sup> BATCH OF 60 LADY GUARDS PASSED OUT UNDER STAR SCHEME AT RANCHI**



Impressive Passing out Parade of 2nd batch of 60 trainee- girls (30 each of Bhootpurv Sainik Kalyan Sangh and Ranchi Security (P) Ltd.) held on 25th May 2014 at I.T.I ground, Itki Road Ranchi.



Mrs. Suman Gupta IPS, D.I.G. Police of JAP took the Salami. She was very much impressed by the turn out and parade of the girls.

The DIG police also inspected the training Centre and interacted with trainee girls. She was surprised to see that almost 90% girls belong to remote rural area of state, mostly from tribal family. One of the ladies was mother of 3 year old child. She was astonished to find the ambition, confidence and skill learnt from one month training. All the girls were ready to join duty of private security guards and the police if offered. Mrs. Gupta assured them to give preference in recruitment of Jharkhand Armed Police when appointment starts. She also informed all girls that there is a reserved women battalion for girl candidates only and the vacancy exists in it. She advised all girls to practice running to clear physical tests.



The passing out parade was followed by assessment test by the assessor of India Skill and Bada Khana. The director of RSPL and Secretary of Bhootpurv Sainik Kalyan Sangh Mr. Anirudha Singh and all other officials and members of both the organizations were present on the occasion.

## ADVANCED TECHNOLOGY TO BE USED FOR IMPROVING NATION SECURITY EFFICIENCY - IBCI



IBCI (Indian Business Conference Institute) organized a conference “Building A Secured India Summit – 2014” which was held on 23rd May, 2014 at Crowne Plaza, Gurgaon.

The event was inaugurated by our Honorary Chief Guest and Industry Expert Kunwar Vikram Singh Chairman CAPSI who paved a pathway for a grandiloquent day of knowledge to Security enthusiasts. Sequenced with an extempore by the Chairman on the security transformation and what kind of trained and certified security personnel corporates should incorporate within and why these personnel need the training as per National Occupational Standards (NOS) set by SSSDC.

The event was attended by 200 CSOs from various Corporate Houses.

Maj Gen (Retd) Vinay Bhatnagar- Corporate Head of Security, IHHR Hospitality, Capt. S B Tyagi- GM (Security), GAIL India, Mr. Arvind Mahajan - Senior VP, Security &

Vigilance, Reliance Infrastructure Ltd, Ms. Veena Gupta - Founder, President, WESS Foundation, Mr. Siddharth Singh – Business Director, 24 Systems, Mr. Srikanth Kamath - Country Head -MOBOTIX, Mr. Amit Narang - Regional Sales, HID Global, Mr. Uday Vohra - Regional Sales Manager, Magnetic Autocontrol Pvt. Ltd was invited as speaker in the event.

In the Conference following points were discussed:

- How to Maximize Security with existing Infrastructure?
- Hazards Corporates cannot neglect.
- Futuristic Technologies in Physical and Logical Security.
- Integrated Security Solutions
- Empowering Corporate Workplace harassment/ Women Security/ Gender Equality and
- Creating safe community.



This was ended with an open roundtable discussion.



## **PRIVATE EYE FINED FOR MISLEADING CUSTOMERS ABOUT DETECTIVE BUSINESS**

Ernest Kao

A private eye turned martial-art instructor was fined HK\$30,000 by a Kwun Tong court today for falsely describing his private detective company on the firm's website. The prosecution of Chan Yung-chuen was the first of a service provider under the Trade Descriptions Ordinance since it was extended to cover both goods and services last year.

Chan, 30, pleaded guilty to offering a service to a consumer to which a false description was applied.

Huo Zhuolin, Chan's 27-year-old business partner, had pleaded not guilty and the charges against her were dismissed as the prosecution offered no evidence on the case. The court heard the two had advertised inflated claims on their website including falsely stating they opened for business as far back as 1985.

The company website also claimed they had "over 30 years" of detective experience and had made investigations planned and led by former police officers. The World of Detective Company was in fact founded by the two in May 2008 and neither they nor their three employees had any affiliation with the Hong Kong police.

Chan's defence claimed he had helped many people through his work as a private detective and had consulted a friend who worked in the police but who was not an employee. They said the company had been shut in February and its website is no longer accessible. The court heard that Chan had no previous criminal record and was now working as a taekwondo instructor in Tin Shui Wai for a salary of just HK\$5,000 a month.

Chan expressed remorse and said he would not commit the offence again. Handing down the fine, Principal Magistrate Ernest Lin Kam-hung said it was a light penalty as it was the first case of its kind and not a severe example of using a false description. But he added the sentence could not be used as a precedent for future penalties.

Lin said using false descriptions to sell products could cause consumers to incur financial losses, which could affect their well-being. In a statement, the customs department reminded traders to comply with the statutory requirements of the ordinance. The department said it would closely monitor suspected violations of the ordinance and would take appropriate enforcement action against traders adopting unfair trade practices in the sale of goods or services.

Under the ordinance, any service provider convicted of using false descriptions is liable to a fine of HK\$500,000 and five years in jail.

## **W.B GOVT. TO START TWO MORE GUARDS TRAINING CENTERS AT BANKURA & BALURGHAT**

West Bengal Government has decided to start training Projects for 2 more additional locations in West Bengal namely Bankura and Balurghat. CEO CAPSI had recently met the West Bengal Government officials to discuss and finalize the project. The land area had been identified and decided upon. The 2nd camp training at Bankura, Chatna will commence as soon as the final procedural formalities are completed by the WBDVET department. The 3rd camp proposal for similar training at West Dinajpur, Balurghat has been agreed upon by the Government and will also be moved for final approval soon.



## **TOPSGRUP CREATE LARGE POOL OF CERTIFIED TRAINERS BY SSSDC**

TOPSGRUP has decided to create a large pool of in-house trainers to start a big drive of skilling its security guards. TOPSGRUP requested SSSDC to train 300 trainers for them in different parts of the country. SSSDC has ensured that such Train-the-Trainer courses will be organized without any delay in Mumbai, Noida,

Bhubaneswar, Bangalore, New Delhi and Kolkata. Many more such courses are planned across the country in the months to come. This is an important precursor to take the drive to skill its guards in a major way across TOPSGRUP. Once these trained & certified trainers complete their training, TOPSGRUP will be able to bring about a major improvement in the overall efficiency of guarding services provided to its client. This move will also give a further boost to an already respected brand like TOPSGRUP.

## **RELIANCE ENERGY JOINED HANDS WITH SSSDC FOR TRAINING & CERTIFICATION**



Reliance Energy run Reliance Energy Management Institute (REMI) has joined hands with SSSDC for Training & Certification of its Security Guards under STAR Scheme. Mr. Shashikant Sharma, GM Training of REMI met SSSDC officials to secure this partnership. REMI planning to train & certify the Security Guards employed in their institute by various Private Security Agencies. Such Guards will be trained by REMI and certified by SSSDC while the guards will be able to avail the monetary benefits under STAR scheme.

## **TRIVENI EARTHMOVERS OPT FOR RPL ASSESSMENT BY SSSDC**



Triveni Earthmovers, having a notable presence in mining sector, is getting its security guards certified through RPL (Recognition of Prior Learning) method. RPL is easy to implement and cost-effective method of certification wherein the skills acquired by security guards over a period of years can be assessed by certified assessors of SSSDC and a certificate bearing Govt. of India emblem issued to the Security Guard by SSSDC. Triveni Earthmovers has got 440 Security Guards certified under RPL during the month of May 14.

## **SSSDC TO CONDUCT ASSESSMENT FOR CBSE VOCATIONAL COURSES**

CBSE conducted a meeting of sector skill councils to prepare for the upcoming assessments under NSQF (National Skills Qualification Framework). Since Security is one of the vocational subjects offered by many CBSE affiliated schools, SSSDC was one of the SSCs invited for a meeting with CBSE Chairman to discuss the status of preparations. CBSE wants to conduct the NSQF

Level-1 & Level-2 assessments for its students soon. NSQF enables students to take up Security Studies as one of the vocation subject in their 9th, 10th, 11th & 12th standard with the regular curriculum. CBSE Students can choose Security Studies as a subject from a wide variety of vocational subjects available in different streams like IT/ITeS, Automobile, Healthcare, Travel & Hospitality etc.

## **WHEN APPLIANCES ATTACK... SOMETIMES KILL**

-Steve Mierzejewski



Nothing is more disconcerting than coming home to find your refrigerator attacking your smart TV over who should be first to use the router to send spam. Yes, refrigerators often contain spam, but not of the digital variety. The refrigerator in question was part of a botnet that was discovered early this year. It and it's ne'er do well sidekicks, smart TVs and routers, had formed an alliance that sent over 750,000 malicious spam emails. As the old saying goes, if you can't trust your refrigerator, who can you trust?

Smart TVs are another story. I've always been vaguely suspicious of any appliance that was more intelligent than I was. True, I can barely outwit

my toaster, but that's another matter. Before refrigerators started acting up, Smart TVs had already been busted. Hackers showed how the cameras in Samsung Smart TVs could be turned on and off and how other connections made through the TV, such as to Facebook could be exploited. This leads to the ultimate question: While you're watching TV, is your TV watching you? For all I know, I'm the star of a reality program somewhere in Uzbekistan.

Over 10 years ago, when I got my state-of-the-art furnace, the person who installed it asked me if I wanted to connect it to the internet. I balked. I didn't trust my furnace being online, despite the convenience it may have offered me. Although its interface is somewhat simple, the manual that came with it required several college courses to decipher. Now, I'm glad I didn't put it online. As there is no API (Appliance Program Interface) with most of these devices, they are basically web apps that can and have been hacked. Nest is a company that produces some of the most popular thermostats, fire detectors, and motion detectors. These devices have been hacked and could be used to do a number of devious things. Why is it, then, that Google just purchased Nest for over 3 billion dollars? Some may say it would be a good way for them to see when people are home and build a schedule of their activities, thus, making it easier for Google to target them for various forms of advertising. (I didn't say this, Google, it was some other guys, believe me.)

In the olden days, when remote controls were used to open garage

doors, thieves would drive through a neighborhood pointing a popular remote at the garages they passed. If one suddenly opened, they knew that the owners hadn't changed the code and it was easy pickings. It's the same way with smart appliances. Most hacks are done by relying on the codes/usernames/passwords being the default ones. Most people don't think about updating the passwords on their refrigerators. No, the hackers aren't interested in making themselves a spam sandwich; they are more interested in using this as an access point to get into the more tasty stuff on your computer or smart phone. Dishwashers, clothes dryers and coffee makers are all possible access points. More and more appliances are coming online every day. In short, they've got you surrounded.

Then there's the paranormal stuff. Heather Schreck woke up at midnight and thought she heard a man's voice coming from her baby's room. The baby monitor was connected to her smart phone so she picked it up and looked at it. She could see the camera was looking around the room, but she wasn't moving it. Suddenly, she heard a man's voice screaming at her 10-month-old daughter, "Wake up, baby, Wake up, baby," followed by other shouts to wake her up. Heather's husband went to the room and saw the camera turn to look at him. As he approached, the voice began yelling obscenities at him until he unplugged the camera. Yes, the baby monitor had been hacked. And it gets even worse, if that's possible. In 2012, White Hat hacker Barnaby Jack showed how he could kill a diabetic person from 300 feet away by ordering an insulin pump to deliver fatal doses

of insulin. Later, he proved that he could do the same by manipulating a pacemaker. In fact, hospitals and healthcare facilities are shockingly easy to hack. Here is what one researcher, Scott Erven, found when he checked out the security in one large Midwest healthcare chain.

“In a study spanning two years, Erven and his team found drug infusion pumps—for delivering morphine drips, chemotherapy and antibiotics—that can be remotely manipulated to change the dosage doled out to patients; Bluetooth enabled defibrillators that can be manipulated to deliver random shocks to a patient’s heart or prevent a medically needed shock from occurring; X-rays that can be accessed by outsiders lurking on a hospital’s network; temperature settings on refrigerators storing blood and drugs that can be reset, causing spoilage; and digital medical records that can be altered to cause physicians to misdiagnose, prescribe the wrong drugs or administer unwarranted care.”

When these appliances attack, they mean business.

Expect the situation to get worse before it gets better. The International Data Corporation estimates that by 2020, the internet of things will be comprised of over 200 billion devices connected to the internet, which is roughly equal to 30 devices for every person on earth. That’s quite a lot of potential access points for hackers. Then there are the more apocalyptic device hacks. Professional hacker, Cesar Cerrudo, has already demonstrated the ability to control

traffic signals in New York and Seattle; a good way to cause accidents, panic, and general chaos. Power grids and transportation systems have so far escaped the hackers’ wrath, but that could change at a moment’s notice.

So take a look around you. Is that printer quietly plotting your demise? It’s that coffee machine sending your personal information to a refrigerator in Omaha? Perhaps, they have already emptied your bank account and are planning a trip to the Bahamas. As is common in most security matters, the weakest link, when it comes to smart appliances, is the human one. It is also the hardest link to fix and in many cases simply needs to be worked around. As organizational consultant Warren G. Bennis observed, “The factory of the future will have only two employees, a man and a dog. The man will be there to feed the dog. The dog will be there to keep the man from touching the equipment.”

## **NEW MEMBERS CAPSI & APDI**

We welcome our new members who have joined our family in the month of MAY 2014.

### **CAPSI**

Competent Security
Prabhas Chandra Bagchi (S & IB Services Pvt Ltd.)
Abyasachi Roy (Industrial Security Consultant & Services)
SAC Security Agency
Mega Force Security Services
Hitech Guarding Pvt. Ltd.

### **APDI**

College of Security Studies
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## Become a CAPSI Member & SAVE Rs.5000/-

### BENEFITS Extended to CAPSI Members

- ✓ Act as a unified apex body to protect the interest of its members & represent at federal & state government departments i.e. controlling authority of PSARA, police, PF ESI, Service tax, Labor & judicial authorities.
- ✓ CAPSI is in touch with the state controlling authorities & is initiating a move for penalizing the unauthorized PSAs.
- ✓ CAPSI is representing the industry by approaching the labor department to up skill the present guard force from unskilled to skilled category under NSDC skilling projects.
- ✓ Benefit from CAPSI's position as the voice of the security industry, engaged at all levels, across all areas of Central Government Ministries, State Governments, end user associations like CII, FICCI, ASSOCHAM, PDHCC, ISS, NASCOM and State Chamber of Commerce & Industry, State Controlling Authorities (PSARA).
- ✓ CAPSI website lists commercial tenders **FREE** of Cost to help you in your business expansion.
- ✓ Assistance in setting up Training Centers of your company in association with SSSDC as per Government guidelines.
- ✓ Special training for your security supervisor to be trained as Instructors by SSSDC for undertaking On Job Training of your guard force.
- ✓ Organize 'Recognition of Prior Learning (RPL)' of your existing guards for their certification as per PSARA & Ministry of HRD.
- ✓ Utilize the CAPSI- Quality Council of India (QCI) initiative mentoring program to improve your business practices and services.
- ✓ Access live feed on the CAPSI website: <http://www.capsi.in/> as well as information on global security trends in our newsletter Security Post.
- ✓ Access to preferential rates & advice from CAPSI's appointed Legal, Tax & Accounting Consultants.
- ✓ Improves and updates your Security Knowledge & Skills by attending 'Security Round Conference' workshops planned for your state and region.
- ✓ Discounted registration fees for the prestigious annual CAPSI & Security Sector Skill Development Council (SSSDC) conference & Exhibition.
- ✓ Free subscription and reduced advertising rates in Security Post to all CAPSI members.
- ✓ Membership ID cards that enables easy access to controlling Authority & other Government Agencies.

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